

Creating Value with Covid Medical Homes

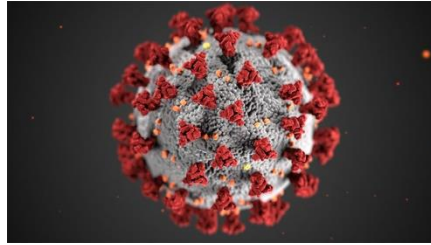
Joanie Perkins, CPC Chief Compliance Officer North Sunflower Medical Center

About us...

- North Sunflower is a 25 bed CAH
- 10 bed geropsychiatry unit
- 1 RHC that is PCMH certified
- Several outlying businesses that support our HUB
- Clinic is open 7 days a week, 16 hours a day
- The hospital is located in one of the poorest counties in Mississippi, where chronic disease is rampant



Unique challenges and opportunities COVID has provided



Challenges

- Keeping up with constant change
- Sharing information
- Policy revisions
- Telemedicine regulations
- Emerging coding from AMA
- New reporting

Opportunities

- Distant site waiver
- Funding opportunities
- Enhanced communication
- Built in world-wide EOP event

Vaccine Confidence Grant Funds and EID – Why is that important to us...

- Patient trust – instills confidence (20K vaccines)
- Keeping staff up-to-date on changes
- Provider satisfaction
- Patient satisfaction
- Preparing for “next time” scenario with new policies
- Staff training.
- Enhanced our current process – good bridge between the hospital and RHC



“Act if what you do makes a difference. It does.
William James (1842 – 1910)

