

BECAUSE EVERY PATIENT DESERVES EXEMPLARY CARE

HEALTH DEPARTMENT CLINICAL SERVICES ACCREDITATION



Improve patient services and clinical operations.

Health Department Clinical Services Accreditation (HDCSA) from The Compliance Team (TCT) is a robust, facility-wide review of your clinical services for a three-year period. Our HDCSA program has been developed based on TCT's comprehensive, simplified, operations-driven standards and CMS-approved, award-winning programs that have been used by clinics, pharmacies, and DMEPOS providers for more than 25 years.

Accreditation from TCT, focuses your health department (HD) on continuous quality improvements

for patients and staff, keeping Safety-Honesty-Caring® top of mind. As a nurse-owned and nurse-led company, TCT believes that exemplary healthcare delivery should not be difficult or costly to achieve. As such, we offer HDs a practical, care-driven, patient-centered, cost-effective program within a streamlined process.

Operational excellence leads to clinical excellence. Day-to-day operational excellence is addressed by meeting the universal and specialty accreditation standards:

Universal Standards	Specialty Standards
<ul style="list-style-type: none">▪ Administration▪ Human resources▪ Quality improvement▪ Risk management	<ul style="list-style-type: none">▪ Equipment management▪ Infection prevention and control (includes emerging infectious disease and communicable disease management)▪ Patient services and instruction (includes sexual health and women and child services)▪ Community health (includes chronic disease management, environmental health risks, and outreach services)▪ Pharmaceutical and immunization services▪ Diagnostic and testing services▪ Government regulatory▪ Emergency preparedness

BENEFITS OF ACCREDITATION

- Independent, third-party verification and validation of policies, procedures, and processes.
- Reduces medical errors and adverse events.
- Identifies areas in need of improvement.
- Quality of clinical care services across adult and pediatric populations.
- Enables readiness to meet public health emergencies and preparedness planning.
- Access to TCT patient satisfaction portal and data for benchmarking.

Health departments that successfully complete an accreditation or certification program are awarded TCT's **Exemplary Provider®** status. This designation sets your facility apart and identifies to your community that you've met or exceeded the highest standards of healthcare delivery.

BECAUSE EVERY PATIENT DESERVES EXEMPLARY CARE

HEALTH DEPARTMENT CERTIFICATION PROGRAMS

Reduce hesitancy, increase confidence, and decrease the spread of infection.

The Compliance Team's suite of certification programs enables HDs to be certified for a specific specialty service for a two-year period.

IMMUNIZATION CERTIFICATION	<ul style="list-style-type: none">• Adherence to manufacturer guidelines for vaccine administration and equipment management• Vaccine storage and handling• Reduction of adverse events/reporting of serious clinical events• Adherence to CDC guidelines for vaccine schedules• Continuity of care for your adult and pediatric patients with proper communication and instruction
POINT-OF- CARE TESTING CERTIFICATION	<ul style="list-style-type: none">• Standards, education, and tools specific to the CLIA Waived tests your HD performs, based on state regulations and manufacturer guidelines (FLU, COVID, STREP, LEAD, RSV, MPOX, HIV, GLUCOSE/A1C, etc.)• Testing collection and reference laboratory collaboration• Equipment management and infection control• Patient services and instruction
COMMUNICABLE AND EMERGING INFECTIOUS DISEASES CERTIFICATION	<ul style="list-style-type: none">• Standards, education, and tools specific to the communicable diseases your HD treats (TB, MPOX, RSV, STREP, COVID, etc.)• Infection control/risk exposure/community mitigation• EID testing and equipment management• EID vaccination for adult and pediatric populations• Proper medication and specimen storage/handling/labeling• Telehealth services• Emergency preparedness planning for EIDs
SEXUAL HEALTH CERTIFICATION	<ul style="list-style-type: none">• Mitigation and infection control for sexually transmitted diseases• Proper counseling on sexual behavior/sexual health• HIV testing and treatment
CLINICAL DISEASE MANAGEMENT CERTIFICATION	<ul style="list-style-type: none">• A value-based care program to move from a transaction-based practice to clinical-based services• Standards for delivering focused, high-quality disease management care• Improved patient outcomes via proactive medication management and increased interaction among prescribers, pharmacy, and patients• Tools and resources to monitor patient health status, medication adherence, and blood pressure/glucose/A1C levels/cholesterol levels (as applicable)• Patient self-management tools for diet and lifestyle modifications